

CLINTON COUNTY CIVIL SERVICE EXAMINATION FOR VICTIM SERVICES ADVOCATE

Clinton County is an ADA, EOE Employer

For further information on announced exams:

Call our Exam Line: 565-4455

Visit our website: www.clintoncountygov.com

Contact: Clinton Co. Department of Personnel, 137 Margaret Street, Plattsburgh, NY 12901 (Telephone 565-4676)

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| Examination No.: | #60-214 | Vacancy: | District Attorney's Office |
| Issued: | 8/16/10 | Salary Range: | \$33,514 - \$41,635 |
| Closing Date for Filing: | 9/15/10 | Filing Fee: | \$12.50 (WE CANNOT ACCEPT CASH – See Below) |
| Examination Date: | 10/30/10 | Calculators: | PERMITTED - See General Instructions |

THE CLINTON COUNTY DEPARTMENT OF PERSONNEL MUST RECEIVE APPLICATIONS AND A \$12.50 FILING FEE (CHECK OR MONEY ORDER MADE PAYABLE TO THE CLINTON COUNTY TREASURER) BY **WEDNESDAY, SEPTEMBER 15, 2010, AT 5 O'CLOCK P.M.** APPLICATIONS RECEIVED AFTER THIS DATE AND TIME WILL NOT BE ACCEPTED.

MINIMUM QUALIFICATIONS: Candidates must meet the minimum qualifications at time of examination. All experience must be paid experience unless otherwise noted. Either:

- (a) Graduation from a regionally accredited or New York State registered college or university with a Master's Degree in Social Sciences, Education, Administration, Human Services, Humanities or related field; or
- (b) Graduation from a regionally accredited or New York State registered college or university with a Bachelor's Degree in Social Sciences, Education, Human Services, Humanities or related field; and one (1) year of experience in social, health or community services or public relations; or
- (c) An equivalent combination of training and experience as defined by the limits of (a) and (b) above.

SPECIAL REQUIREMENTS: Assignments made to employees in this class will require reasonable access to transportation to meet field work requirements made in the ordinary course of business in a timely and efficient manner.

NOTE: Attach to your application a copy of your college transcript.

DISTINGUISHING FEATURES OF THE CLASS: This position involves responsibility for coordinating and participating in the various activities of a Crime Victims Program. This position will involve recruiting, screening, training, supervising and coordinating a pool of appropriate volunteers to work as victim advocates and counselors. The incumbent establishes a working relationship with crime victims or witnesses, providing them with necessary assistance and information regarding court procedures, counseling, compensation claims, etc. This position will require extensive field work including home visits, court visits, police contacts, school visits and various community contacts. The work is performed under the direct supervision of a higher-level administrator with leeway allowed for the use of independent judgment within established guidelines. Supervision is exercised over a group of volunteers. The incumbent does related work as required.

SUBJECTS OF EXAMINATION: A written test designed to evaluate knowledge, skills and /or abilities in the following areas:

1. Criminal justice principles, practices and procedures

These questions test for knowledge of the criminal justice system. Questions may cover such topics as the types and levels of various crimes; types of courts, their functions and jurisdiction; courtroom and criminal justice procedures; and alternatives to incarceration.

2. Assisting and counseling crime victims

These questions test for knowledge of the principles, practices, and programs associated with assisting and counseling crime victims in New York State. Questions may cover such topics as identifying crime victims in need of assistance; understanding and recognizing the impact of domestic violence, rape, child abuse, assault, DWI, and other crimes on victims and their families; determining social, personal, emotional, educational, legal, and employment resources needed; referring victims and their families to those resources; using crisis intervention and supportive counseling techniques; assisting crime victims in working with the legal system; and working with volunteers.

3. Educating and interacting with the public

These questions test for knowledge of techniques used to interact effectively with individual citizens and/or community groups, to educate or inform them about topics of concern, to publicize or clarify agency programs or policies, to negotiate conflicts or resolve complaints, and to represent one's agency or program in a manner in keeping with good public relations practices. Questions may also cover interacting with others in cooperative efforts of public outreach or service.

4. Preparing written material

These questions test for the ability to present information clearly and accurately, and to organize paragraphs logically and comprehensibly. For some questions, you will be given information in two or three sentences followed by four restatements of the information. You must then choose the best version. For other questions, you will be given paragraphs with their sentences out of order. You must then choose, from four suggestions, the best order for the sentences.

5. Supervision of volunteers

These questions will cover such areas as recruiting, assigning, training, evaluating, and providing support for volunteers within a particular program, including resolution of conflicts among volunteers or between paid staff and volunteers.

ELIGIBLE LIST: The eligible list established as a result of this examination will be used to fill present and future vacancies that may occur in Clinton County departments, towns, villages, school districts and the City of Plattsburgh. Appointing authorities may give preference to legal residents of their jurisdiction when making appointments.

APPLICATION FEE: A filing fee of \$12.50 is required for each separate examination for which you apply. The required fee must accompany your application. Your check or money order must be made payable to the Clinton County Treasurer and have the examination number(s) on it. **WE CANNOT ACCEPT CASH.** Since no refunds will be made, you are urged to compare your qualifications carefully with the minimum qualifications and residency requirements for each exam and file only for those for which you are clearly qualified. The application fee will not be refunded upon failure to qualify for the exam. If you do qualify to take the exam, but fail to participate in the exam, the filing fee will not be refunded.

Individuals receiving public assistance (Medicaid, Home Relief or Aide to Dependent Children) from a State or local Social Services Agency or Supplemental Social Security (SSI) payments can request waiver of the application fee. Attach written verification of eligibility from the agency from which you receive assistance to your application(s). This verification must include the name of the agency from which you are receiving public assistance or SSI, the type of assistance being received and the case number you have been assigned. The verification must also include effective dates of assistance or SSI payments and be signed and dated by the proper authority.

If requesting a fee waiver as unemployed and primarily responsible for the support of a household, you must submit a signed written statement indicating that you are the primary support of a household which includes the name and address of the last place of employment; date employment ended; names, relationship and income of others within the household; and whether or not unemployment insurance is being received. An updated verification must be submitted with each application. Such waiver is subject to verification and if not supported by appropriate documentation, are grounds for requiring submission of the \$12.50 application fee.

If you submit a personal check for payment of the application fee, and the check is returned by the bank prior to the date of examination, you may not be admitted to the examination. Should your check fail to clear the bank prior to the examination date and be returned for insufficient funds after you have sat for the examination, you may not receive a score. A processing fee may be charged if your check is not cleared by the bank.

MULTIPLE EXAMINATIONS SCHEDULED FOR THE SAME DAY:

If you have applied for any other civil service examination to be given on the same test date for employment with New York State or other local government jurisdictions, excluding New York City, arrangements must be made to take all the examinations at one test site.

Be sure to check “Yes” in the Conflicting Exams Section on the first page of your application and include in the “Remarks” Section on page four the titles of the exams you are scheduled to take and whether they are offered by another Local agency or the State.

If you are taking two Local exams, indicate in which county you want to take the exams. If you are taking a Local and a State exam, you must take the exams at the State site.

You must call our office at 565-4676 no later than two weeks prior to the examination date to confirm that arrangements have been made for you to take all the examinations at one test site.

GENERAL INSTRUCTIONS

1. Each candidate must complete an application and file it with the Clinton County Dept. of Personnel, Clinton County Government Center, 137 Margaret Street, Plattsburgh, NY, as soon as possible after the announcement of the exam but not later than 5 o'clock p.m. on the closing date. **BE SURE YOU ANSWER EVERY QUESTION** before filing your application. **AN INCOMPLETE APPLICATION MAY BE DISAPPROVED.**
2. The Clinton County Dept. of Personnel will notify you by admittance letter when and where to appear for the exam. If you fail to receive an admission letter at least seven days prior to the exam date, you should contact the Clinton County Dept. of Personnel immediately. No one will be admitted to the exam without the official admittance letter. The Department will also send due notice if an application is rejected. The Department does not make formal acknowledgment of the receipt of an application.
3. Restrictions on employment may exist for candidates who are under 18 years of age.
4. Unless otherwise stated, all candidates are required to be legal residents of Clinton County for one month immediately preceding the date of exam. Appointing authorities may give preference to legal residents of their jurisdiction.
5. **VETERANS:** To learn about your rights regarding Civil Service exams, request a copy of Clinton County's "Veterans' Rights For Exams" Summary from the Clinton County Dept. of Personnel or visit our website: clintoncountygov.com.
6. **VERIFICATION OF QUALIFICATIONS:** Appointing authorities may investigate or call candidates for an interview to determine whether they are qualified for appointment.
7. When the written exam is prepared and rated by the NYS Dept. of Civil Service in accordance with Section 23-2 of the Civil Service Law, the provision of the NYS Civil Service Rules and Regulations dealing with the rating and review of exams apply.
8. The Dept. will establish eligible lists in the order of final rating for successful candidates and will establish lists for a period of 4 years.
9. **RETIREMENT SYSTEM:** It is mandatory that persons appointed to full-time positions in a political subdivision participating in the NYS Employees' Retirement System, join the system on appointment. For other employees, membership is optional.
10. **SPECIAL ARRANGEMENTS:** Candidates requiring special arrangements for testing must indicate this on their application form or write to the Department not later than the last date for filing.
11. **RECEIPT OF APPLICATIONS:** The Department is not responsible for the arrival of applications if not personally delivered to this office. Therefore, you should contact the Department on or before the final date for filing to verify receipt.
12. **USE OF CALCULATORS:** Unless otherwise notified, candidates are permitted to use quiet, hand-held, solar or battery-powered calculators. Devices with typewriter keyboards, spell checkers, personal digital assistants, address books, language translators, dictionaries, or any similar devices are prohibited. You may not bring books or other reference materials.
13. **FOR NON-CITIZENS:** At the time of appointment, you must be a legal alien authorized to accept employment in the United States and you must maintain such status throughout the term of your employment with Clinton County.
14. **EDUCATIONAL LOANS:** Section 50-b of Civil Service Law requires that Civil Service exam applications contain a question asking applicants if they have any loan made or guaranteed by the NYS Higher Education Services Corporation currently outstanding, and if so, whether or not the applicant is presently in default on any such loan. The Clinton County Dept. of Personnel is required to transmit to the Higher Education Services Corporation, prior to the exam date, the name and address of any applicant who answers either or both of these questions affirmatively.
15. **ALTERNATE TEST DATE POLICY:** Clinton County has an Alternate Test Date Policy, which allows a candidate to participate in the exam other than the set exam date. The alternate test date must be set during the week following the exam date. At no time can an exam be set later than one week following the exam unless NYS Civil Service provides prior approval. If you are unable to take the exam on the set exam date, contact this office for information regarding the policy. For emergency situations, which may occur on the exam date, you must contact the Clinton County Dept. of Personnel no later than 5 o'clock p.m. on the Monday following the exam.
16. **WEATHER CONDITIONS:** Clinton County will attempt to hold scheduled exams regardless of weather conditions. In the event that we cannot hold an exam due to extreme weather conditions, we will announce cancellation on the morning of the scheduled exam. Please call our office at 565-4676 for a recorded message or listen to WIRY Radio or WPTZ TV.
17. Clearance from the Commissioner of Education will be required for positions that are designated by school districts as having direct contact with students.
18. You may wish to retain a copy of your application since we are unable to provide copies of exam applications.
19. **POLICE OFFICER OR FIREFIGHTER SURVIVOR CREDITS:** Per Section 85-a of Civil Service Law, children of firefighters or police officers killed in the line of duty shall be entitled to receive an additional ten points in a competitive exam for which they qualify for original appointment in the same municipality in which his/her parent served. The parent is deemed to have "served" in a municipality if he/she was employed by or worked primarily in that municipality. If you qualify, inform this office when you submit your application for exam. A candidate claiming such credit has a minimum of 2 months from the application deadline to provide the necessary documentation to verify additional credit eligibility. No credit may be added after establishment of the eligible list.
20. **BACKGROUND INVESTIGATION:** Applicants may be required to undergo and pay for a state and national criminal history background investigation, which includes a fingerprint check, to determine suitability for appointment. Failure to meet the standards for the background investigation may result in disqualification. Fingerprints to be used in performing the background checks would be collected from applicants pursuant to regulations promulgated by the DCJS, which will perform the state background check. DCJS will also submit the fingerprints to the FBI for the completion of the national background check. Individuals found to have criminal histories that bar their appointment to the position sought would then be disqualified by the municipal civil service agency pursuant to Section 50(4) of Civil Service Law.
21. Clinton County is in compliance with ADA requirements.