



HIICAP

SNAPSHOTS

HEALTH INSURANCE INFORMATION COUNSELING and ASSISTANCE PROGRAM(HIICAP) is available to Clinton County Residents who are eligible or enrolled in MEDICARE. Volunteer counselors certified by New York State provide information to help you make informed decisions regarding health insurance issues.

How can the counselor help me?

Counseling focuses on your specific situation during a one-on-one confidential session. This can be in the office or in your home. Here are some examples of the services they offer:

- Interpret Medicare Part A, B and D and explain benefits
- Assist with Medicare review and/or appeals process
- Explain the Medicare Savings Program
- Assist with filling out claims
- Help compare private policies including Medigap and Medicare Advantage Plans
- Give unbiased information about Long Term Care Insurance
- Give information about the EPIC Program (Elderly Pharmaceutical Insurance Coverage) and help you apply.
- Make referrals to supporting agencies if needed.

What is the cost?

There is no charge for this service. However, contributions are accepted and will be used to enhance our program.

How do I access this program?

Call the Office for the Aging and ask to set up an appointment with an Insurance Counselor. Counselors are seen by appointment only.

(518) 565-4620

All programs are made possible by funding through the New York State Office for the Aging and the Clinton County Office for the Aging.

This snapshot provides general information only. Contact the appropriate agency mentioned for information on your individual circumstances.



Clinton County Office for the Aging
www.clintoncountygov.com

